

Minutes of the Internal Complaints Feedback Committee 2017/1

Date: 2/5/2017

Venue: The Board Room, Administrative Block, Ragas Dental College

Time: 10.00am to 11am

Members Present

Chair person: Dr N S Azhagarasan

Member Secretary: Dr. R. Anil Kumar

Committee Members:

1. Dr.C S Karumaran
2. Dr. R.Hariharan
3. Dr. F.Masilamani
4. Dr. V.Poornima
5. Dr. C.Nirmala
6. Dr. S.Santhoshraj
7. Dr. S. Shreemogana
8. Dr. Swetha Gadde
9. Dr. R.S.Pavithra
10. Dr.Divyalakshmi

1. The Member Secretary Dr.R.Anil Kumar welcomed the members and the thanked them for their contribution and involvement in the committee.
2. The members thanked the chairperson and secretary for giving an opportunity to be a part of this committee.
3. It was brought to the notice that all members should strive to improve the quality of treatment and infrastructure thereby keeping up the excellence of the college.
4. The members were assigned their jobs and responsibilities.
5. A plan was devised for feedback collection and analysis from stakeholders by installation of feedback collection boxes in various locations as discussed by the members.
6. The meeting finished with a vote of thanks by Dr C S Karumaran

Minutes of the Internal Complaints Feedback Committee 2017/ 2

Date: 6/11/2017

Venue: The Board Room, Administrative Block, Ragas Dental College

Time: 10.00am to 11am

Members Present

Chair person: Dr N S Azhagarasan

Member Secretary: Dr. R. Anil Kumar

Committee Members:

1. Dr.C S Karumaran
2. Dr. R.Hariharan
3. Dr. F.Masilamani
4. Dr. V.Poornima
5. Dr. C.Nirmala
6. Dr. S.Santhoshraj
7. Dr. S. Shreemogana
8. Dr. Swetha Gadde
9. Dr. R.S.Pavithra
10. Dr.Divyalakshmi

1. The Member Secretary Dr.R.Anil Kumar welcomed the members and the thanked them for their contribution and involvement in the committee
2. The members thanked the chairperson and secretary for giving an opportunity to be a part of this committee.
3. It was brought to the notice that all members should strive to improve the quality of treatment and infrastructure thereby keeping up the excellence of the college.
4. The secretary discussed the progress of the guidelines to be laid for the committee. The secretary recorded the suggestions.
5. The members gave an update of the work done during the past 6 months.
6. The feedback forms were collected and analyzed.
7. The problems mentioned were identified, and was submitted to the grievances committee for further action.
8. The meeting finished with a vote of thanks by Dr C S Karumaran

Minutes of the Internal Complaints Feedback Committee 2018 / 1

Date: 7/5/2018

Venue: The Board Room, Administrative Block, Ragas Dental College

Time: 10.00 am to 11 am

Members Present

Chair person: Dr N S Azhagarasan

Member Secretary: Dr. R. Anil Kumar

Committee Members:

1. Dr.C S Karumaran
2. Dr. R.Hariharan
3. Dr. F.Masilamani
4. Dr. V.Poornima
5. Dr. C.Nirmala
6. Dr. S.Santhoshraj
7. Dr. S. Shreemogana
8. Dr. Swetha Gadde
9. Dr. R.S.Pavithra
10. Dr.Divyalakshmi

1. The Member Secretary Dr.R.Anil Kumar welcomed the members and the thanked them for their contribution and involvement in the committee
2. The members thanked the chairperson for giving an opportunity to be a part of this committee.
3. It was brought to the notice that all members should strive to improve the quality of treatment and infrastructure thereby keeping up the excellence of the college.
4. The members gave an update of the work done during the past 6 months.
5. The feedback forms were collected and analyzed.
6. The problems submitted to the grievances committee for further action was followed up and submitted to the principal.
7. The meeting finished with a vote of thanks by Dr C S Karumaran

Minutes of the Internal Complaints Feedback Committee 2018 / 2

Date: 5/11/2018

Venue: The Board Room, Administrative Block, Ragas Dental College

Time: 10.00 am to 11 am

Members Present

Chair person: Dr N S Azhagarasan

Member Secretary: Dr. R. Anil Kumar

Committee Members:

1. Dr.C S Karumaran
2. Dr. R.Hariharan
3. Dr. F.Masilamani
4. Dr. V.Poornima
5. Dr. C.Nirmala
6. Dr. S.Santhoshraj
7. Dr. S. Shreemogana
8. Dr. Swetha Gadde
9. Dr. R.S.Pavithra
10. Dr.Divyalakshmi

1. The Member Secretary Dr.R.Anil Kumar welcomed the members and the thanked them for their contribution and involvement in the committee
2. The members thanked the chairperson for giving an opportunity to be a part of this committee.
3. It was brought to the notice that all members should strive to improve the quality of treatment and infrastructure thereby keeping up the excellence of the college.
4. The members gave an update of the work done during the past 6 months.
5. The feedback forms were collected and analyzed.
6. The problems submitted to the grievances committee for further action was followed up and submitted to the principal.
7. The meeting finished with a vote of thanks by Dr C S Karumaran

Minutes of the Internal Complaints Feedback Committee 2019 / 1

Date: 04/11/2019

Venue: Zoom Platform (due to covid protocol)

(Zoom ID: 571-242-0011; password: feedback)

Time: 10.00 am to 11 am

Members Present

Chair person: Dr N S Azhagarasan

Member Secretary: Dr. R. Anil Kumar

Committee Members:

1. Dr.C S Karumaran
2. Dr. R.Hariharan
3. Dr. F.Masilamani
4. Dr. V.Poornima
5. Dr. C.Nirmala
6. Dr. S.Santhoshraj
7. Dr. S. Shreemogana
8. Dr. Swetha Gadde
9. Dr. R.S.Pavithra
10. Dr.Divyalakshmi

1. The Member Secretary Dr.R.Anil Kumar welcomed the members and the thanked them for their contribution and involvement in the committee
2. The members thanked the chairperson for giving an opportunity to be a part of this committee.
3. It was brought to the notice that all members should strive to improve the quality of treatment and infrastructure thereby keeping up the excellence of the college.
4. The members gave an update of the work done during the past year.
5. The feedback was collected through google forms and analyzed.
6. There were no major problems recorded.
7. The meeting finished with a vote of thanks by Dr C S Karumaran

Minutes of the Internal Complaints Feedback Committee 2020 / 1

Date: 02/11/2020

Venue: Zoom Platform (due to covid protocol)

(Zoom ID: 571-242-0011; password: feedback)

Time: 10.00 am to 11 am

Members Present

Chair person: Dr N S Azhagarasan

Member Secretary: Dr. R. Anil Kumar

Committee Members:

1. Dr.C S Karumaran
2. Dr. R.Hariharan
3. Dr. F.Masilamani
4. Dr. V.Poornima
5. Dr. C.Nirmala
6. Dr. S.Santhoshraj
7. Dr. S. Shreemogana
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9. Dr. R.S.Pavithra
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2. The members thanked the chairperson for giving an opportunity to be a part of this committee.
3. It was brought to the notice that all members should strive to improve the quality of treatment and infrastructure thereby keeping up the excellence of the college.
4. The members gave an update of the work done during the past year.
5. The feedback was collected through google forms and analyzed.
6. There were no major problems recorded.
7. The meeting finished with a vote of thanks by Dr C S Karumaran

Minutes of the Internal Complaints Feedback Committee 2021 / 1

Date: 03/05/2021

Venue: Zoom Platform (due to covid protocol)

(Zoom ID: 571-242-0011; password: feedback)

Time: 10.00 am to 11 am

Members Present

Chair person: Dr N S Azhagarasan

Member Secretary: Dr. R. Anil Kumar

Committee Members:

1. Dr.C S Karumaran
2. Dr. R.Hariharan
3. Dr. F.Masilamani
4. Dr. V.Poornima
5. Dr. C.Nirmala
6. Dr. S.Santhoshraj
7. Dr. S. Shreemogana
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3. It was brought to the notice that all members should strive to improve the quality of treatment and infrastructure thereby keeping up the excellence of the college.
4. The members gave an update of the work done during the past year.
5. The feedback was collected through google forms and analyzed.
6. There were no major problems recorded.
7. The meeting finished with a vote of thanks by Dr C S Karumaran

Minutes of the Internal Complaints Feedback Committee 2021 / 2

Date: 01/11/2021

Venue: Zoom Platform (due to covid protocol)

(Zoom ID: 571-242-0011; password: feedback)

Time: 10.00 am to 11 am

Members Present

Chair person: Dr N S Azhagarasan

Member Secretary: Dr. R. Anil Kumar

Committee Members:

1. Dr.C S Karumaran
2. Dr. R.Hariharan
3. Dr. F.Masilamani
4. Dr. V.Poornima
5. Dr. C.Nirmala
6. Dr. S.Santhoshraj
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